



## Welcome,

to the 24<sup>th</sup> edition of 'AMES High', which aims to keep customers and suppliers informed about major changes and developments at AMES in the Design, Production and CAMO fields.

## New Structures focused on customer support

The AMES Group has restructured and elected a new management team for the AMES DOA and POA. Daniel Maier fills the role of the CEO for the Design and Production Organisation supported by Michael Thaller and Stefan Grafoner as new COOs of the AMES Design-, and Production Organisation. Walter Starzacher our President will focus on strategic issues and the interests and further development of the whole AMES Group.

To increase the level of our customer support, a new function was created with Martin Grabner now acting as Director of Customer Support for all our Design and Production projects. Within this role, Martin will focus on all customer requirements and will ensure that the quality and timelines are met and the coordination between design requirements and availability of products are guaranteed.

Daniel Maier: "We want to offer our customers a great experience and exceptional services. This requires on-time deliveries and perfect quality and this is the aim of our re-organization."



In his new role Martin will be supported by David Tierney our Customer Support Manager Ireland for all our Irish customers.

## EASA STC for AZUL including FAA and ANAC validation

In the last months AMES completed a major cabin refurbishment program for seven A330 aircraft for the Brazilian Airline AZUL. The first aircraft of the completely upgraded AZUL wide body fleet will commence commercial operation between Brazil and USA in the coming days. With the ANAC and FAA validation of the EASA STC, AMES took a further step into a greater variety of services for our customers worldwide.



## Reinforcement at AMES Ireland

To meet the continuously growing demand of our Irish customers we have increased our DOA capacity in the AMES office at Dublin Airport. Chris McIlroy became a member of our team in August this year and is currently receiving his DOA training in the Head Office in Peggau, Austria.

Our AMES Ireland office has now grown to 4 full-time employees that cover all fields of CAMO, DOA and POA requirements. Further expansion is already planned for next year.

For further details please contact us via e-mail on [services@ames.co.at](mailto:services@ames.co.at) or see our website on [www.ames.aero](http://www.ames.aero).